**CERTIFICATE OF COMPLETION & POSSESSION**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Purchaser (s) : |  |  | Project: |  | |
| Phone (Res.): |  |  | Lot # |  | |
| Phone (Bus.): |  |  | Plan #: |  | |
| Super: |  |  | P.D.I. Rep: | |  |

**Acknowledgement**

In order to improve our commitment in providing excellent customer service, your Customer Service Representative will explain and fill out this form with you. This ensures we have communicated all applicable information with you prior to your closing date. We thank you for taking the time in working together with us in improving our customer service.

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **YES** | |  | **NO** |  |  | | | | |
| □ | |  | □ |  | The process for having outstanding PDI repairs completed and your signed approval has been explained to you. | | | | |
| □ | |  | □ |  | I am in possession of the Fieldgate Home’s warranty manual, along with the Tarion Homeowner’s Information package, which have been provided via email. | | | | |
| □ | |  | □ |  | I have received a set of spare tiles, which will be used by Fieldgate for any future tile repairs. | | | | |
| □ | |  | □ |  | The operation / maintenance of the following: furnace, electrical panel, fireplace (if applicable), exterior hose bib shut off point, GFI outlets (interior and exterior), and the low water consumption toilet system has been explained to me in detail | | | | |
| □ | |  | □ |  | It has been explained to me that all damages such as: scratches and chips in mirrors, tiles, plumbing fixtures (sinks/ tubs), cabinetry (kitchen/ bathrooms), countertops (kitchen/ bathrooms/laundry) and windows NOT MENTIONED on the Pre-Delivery Inspection are not covered under warranty. | | | | |
| □ | |  | □ |  | Daily maintenance of countertops (i.e. Water damage) has been explained to me. | | | | |
| □ | |  | □ |  | The 30 day, 120 day, year end and second year warranty service request procedures have been discussed with me. Also, in the case of an emergency limited to the loss of heat, water or hydro, I have been shown the emergency contact sticker location and have been advised to contact them in the event of an after-hour emergency. (limited to loss of water, heat and hydro) | | | | |
| □ | |  | □ |  | It has been explained to me that year end drywall is done at year end only, which includes only patching. Fieldgate Homes does not sand or paint. | | | | |
| □ | |  | □ |  | I understand that my home has been provided with a dehumidifier. I understand that the dehumidifier must be used to control humidity levels within my home. | | | | |
| □ | |  | □ |  | I have received the complementary duct cleaning certificate and it has been explained to me that the certificate expires in 90 days and must be booked 14 days after your PDI has been conducted. | | | | |
|  | **Pre-Delivery Start Time:** | | | | | \_\_\_\_\_\_ |  | **Pre-Delivery End Time:** | \_\_\_\_\_\_\_\_\_\_ |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Purchaser Signature:** | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | **Date:** | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
|  |  |  |  |  |
|  | **Purchaser Signature:** | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | **Date:** | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

The above list of unfinished work and surface defects not accepted by the purchaser(s) for Interior, landscaping and seasonal exterior items will be attached to the Tarion

Certificate of Completion and Possession